

Cancellation & Returns

As our customer, you have 24 hrs to make any changes to your shock order, or to cancel a shock order. Custom and personalized orders made especially for you are non-returnable. Products such as springs, mounting kits and dampers are subject to a 15% restocking charge if returned. All items must be unopened & in original box or packaging. Please call us at 732-786-9777 to get your RA #. No exception.

- Any part which, in our opinion, shows evidence of being used or installed contrary to the manufacturer's instructions, and/or subjected to improper handling, packaging or return shipping by the customer, will not be eligible for exchange or refund consideration. Remember, we cannot return products to suppliers or re-sell them to other customers if you damage them during the installation.

Warranties

Hyperpro Shocks - 5 yrs

YSS shocks -2 yrs

Wilbers Shocks -5 yrs

Gazi Shocks – 2 yrs

For serviced products – 6 months for parts and labor on items serviced, and parts installed, by us.

Steering Dampers – The warranty for the Hyperpro steering dampers is 2 years from date of purchase with proof of purchase. If no proof can be provided, the stamped numbers on the swivel eye mount will determine the age. Since 2010, the last two digit numbers are the year of the item. Within the 2 year warranty period, the damper will either be replaced or repaired at our discretion upon sending them to us.

Steering dampers of the first generation = with adjuster at the end of the shaft/spindle, cannot be rebuilt any longer because of lack of available parts. The factory offers an exchange of old against new plus \$ 180.00 incl. shipping in the U.S. Additional shipping charges will be added for Canada. New dampers are \$ 263.60 at the moment.

**Return shipping charges are the responsibility of the customer/sender. We will ship the repaired or replacement warranty items at no cost to you.